

# STAFF AUGMENTATION FOR AIRPORTS



## EXPERIENCED IT SUPPORT YOU CAN TRUST

To respond to the demands of this dynamic industry, your in-house dedicated support team may need the help of experienced IT engineers in order to stay focused on the high priority and strategic initiatives at the airport.

ServiceTec can provide you the right people, with the right skills, at the right time. The ServiceTec team has the knowledge and experience required to integrate with or supplement your existing teams.

## STAFF AUGMENTATION FROM SERVICETEC WILL HELP:



Source IT-specific talent from the airport and airline industry



Augment and complement existing in-house teams



Save time and money by reducing recruitment and labor overhead costs



Gain external perspectives and expertise from a trusted industry partner



Scale your short to medium-term resource levels quickly in order to meet the changing demands of IT Services

## STAFF AUGMENTATION FROM SERVICETEC WILL GIVE YOU

- ✓ Highly trained and site-based IT technicians, with the right level of knowledge and expertise in airport systems and technologies
- ✓ Additional capacity with dependable, flexible, vendor-independent and experienced staff
- ✓ Access to a community of aviation IT Services professionals with a knowledge base built from over 5 million hours of collective experience, within some of the most challenging airports across the world
- ✓ Flexibility of project-based or ongoing support
- ✓ Full integration with your internal team



# HOW IT WORKS

ServiceTec's extensive network of IT Professionals helps airports of all sizes to manage their IT, safeguard their reputation and protect their revenue.

## HIGHLY TRAINED IT EXPERTS

Backed by an international network of experienced, vetted and highly qualified Administrators, Engineers and Technicians, ServiceTec's highly trained and skilled IT specialists have the right tools and skills needed to hit the ground running at your airport – regardless of the complexity, size and scope of the support.

## PROVEN SUPPORT

With over 5 million hours of hands-on experience working in some of the most challenging airports in the world, the ServiceTec Group has built a reputation for being a trusted advisor and a reliable IT partner. This unmatched experience and reliability makes engaging ServiceTec for Staff Augmentation services the smart choice.

## FLEXIBLE IT STAFF

Experienced airport IT professionals when you need them. Whether you require IT staffing resources to supplement project work, assist with rolling out new airport IT systems and environments, or to complement your existing internal IT Support team on a daily basis, ServiceTec can deliver the right resource – at the right time – to get the job done.

## CONTACT US TODAY TO FIND OUT MORE

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**ServiceTec**<sup>®</sup>  
World Class Support for IT Systems at Airports